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## What is 5 point grading scale

1.00) Grade Point System Grade Point Equivalence Equivalence Equivalence Equivalence Equivalence Description 1.00 97% - C+ Average 2.25 79% - C+ Average 2.50 76% - C Passed 3.00 70% - D Passed 5.00 F Failed DR DROPPED UD Officially Dropped NG NO Grade University of the Philippines Latin Honors Grade Point Equivalence Range Summa Cum Laude >1.45 - 1.75 Adamson University Grade Point System Grade 1.50 89% - B+ Average 1.75 85% - B AVERAGE 2.00 82% - B- AVERAGE 2.50 76% - C PASSED 5.00 F FAILED DR DROPPED NG NO GRADE University of the East Manila and Caloocan Grade Point System Grade Point Equivalence Equivalence Equivalence Description 1.00 98% - 100% A+ Excellent 1.25 95% - A Excellent 1.25 95% - A Excellent 1.50 92% - A- Very Good 1.75 89% - B+ Very Good 2.00 86% - B Good 2.25 83% - B Good 2.50 80% - C PASSED 3.00 75% - D CONDITIONED 5.00 F FAILED San Beda College - Manila Grade Point System Grade Point Equivalence Equivalence Equivalence Letter Equivalence Description 1.00 97% - 100% A+ Excellent 1.25 92% - 96% A Superior 1.50 87% - 91% A- Very Good 1.75 82% - 86% B+ Above Average 2.00 77% - 81% B Good 2.25 72% - 76% B- Very Satisfactory 2.75 64% - 67% C Fair 3.00 60% - 63% C- PASSED 5.00 Below 60% F FAILED Pamantasan ng Lungsod ng Valenzuela Grade Point System Grade Point System Grade Point Equivalence Equiv 1.00 98% - 100% Excellent 1.25 95% - 97% Excellent 1.25 95% - 97% Excellent 1.50 92% - 94% Very good 1.75 89% - 91% Good 2.00 86% - 88% Good 2.25 83% - 85% Satisfactory 2.50 80% - 82% Fair 2.75 77% - 79% Fair 3.00 75% - 76% Passed 5.00 below 75% FAILED INC Incomplete OW Officially Withdrawn UW Unofficially Withdrawn NGA No Grade due to Absences Polytechnic University of the Philippines and Pamantasan ng Lungsod ng Maynila Grade Point System Grade Point Grade Point System Grade Point Grade Point System Grade Point System Grade Point System Grade Point System Grade Point Equivalence Equivalence Equivalence Description 1.00 95 - 100% Excellent 1.25 92 - 94% Excellent 1.50 90 - 91% Very Good 2.00 85 - 87% Good 2.50 80 - 81% Satisfactory 2.75 78 - 79% Satisfactory 3.00 75 - 77% Passed 5.00 below 75% Failed AW Authorized Withdrawal Jose Rizal University Grade Point Equivalence Equivalence 1.00 100% 1.10 99% 1.20 98% 1.30 97% 1.40 96% 1.50 95% 1.60 94% 1.70 93% 1.80 92% 1.90 91% 2.00 86% 2.50 85% 2.60 84% 2.70 83% 2.80 82% 2.90 81% 3.00 80% 3.10 79% 3.20 78% 3.30 77% 3.40 76% 3.50 75% 4.00 74% to 70% - Conditional 5.00 Failed INC Incomplete WD Withdrawn NA Not Attending UP Diliman College of Engineering Standard Grading System Grade Point Equivalence 1.00 at least 92.00% to less than 84.00% to less than 84.00% to less than 84.00% to less than 76.00% to less than 76.00% to less than 72.00% to less than 72.00% to less than 84.00% 1.75 80.00% to less than 76.00% to l 2.75 64.00% to less than 68.00% 3.00 60.00% to less than 64.00% 4.00 58% to less than 60% (Conditional Passing by Removal or Retake) 5.00 less than 60% for Pass-or-Fail Courses (FAILED) INC Unsatisfied Requirements (Incomplete) DRP Course Dropped University of Santo Tomas, and Pamantasan ng Lungsod ng Maynila Latin Honors. Most academic departments of the University of the Philippines follows the 70% passing rate. Latin Honors Grade Point Equivalence Equivalence Equivalence Description 1.00 97% - 100% Excellent 1.25 94% - Very good 1.50 91% - Very good 1.50 91% - Good 2.00 85% - Good 2.75 on a single subject before the last guarter. Failing grade is 2.75 instead of the usual 3.0. A student can only be kicked out (through academic means) if he/she attains a grade of 2.75 and below in one-third the total number of units for that year, a 5.0 in at least one subject, or has a GWA below 2.50. Pamantasan ng Lungsod ng Maynila also employ a specific grading category for retention. This system uses the General Weighted Average (GWA) per semester as a basis whether or not a particular student shall be retained at the course or college he or she is enrolled to. Some colleges have higher GWA requirement for retention, but most of them demands a GWA of at least 2.50 per semester. A few graduate schools, on the other hand, employ the Pass or Fail system. Pamantasan ng Lungsod ng Maynila Grading Category for Retention Status General Weighted Average Good standing 1.00 - 2.50 Probationary status Below 2.50 Warning status 2.50 for two consecutive semesters University of Santo Tomas Grade Point System Grade Description 1.00 96% - 100% Excellent 1.25 94% - Very Good 1.50 92% - Very Good 1.50 92% - Very Good 1.75 89% - Good 2.00 87% - Fair 3.00 75% Failure University of Santo Tomas Faculty of Medicine and Surgery Latin Honors Crade Point Equivalence Ranges Equivalence Summa Cum Laude 1.00 - 1.50 92% and above Magna Cum Laude 1.51 - 1.85 88.5% to 91.9% Cum Laude 1.86 - 2.10 86% to 88.4% Prerequisite for UST's Latin Honors or Dean's Lister distinction are the following: QPI should be at least 86%, no grade below 80% for any subject in the given semester, and the student should obtain a good moral character. Centro Escolar University Grade Point System Grade Point System Grade Point Equivalence Remarks Equivalence 1.00 Excellent 98 - 100 1.25 - 2.50 Satisfactory 77 - 79 3.00 Barely Satisfactory 75 - 76 5.00 Unsatisfactory 86 - 91 2.25 - 2.50 Satisfactory 80 - 85 2.75 Fairly Satisfactory 77 - 79 3.00 Barely Satisfactory 86 - 91 2.25 - 2.50 Satisfactory 80 - 85 2.75 Fairly Satisfact system of other colleges and universities: Grade Point Equivalence Equivalence Description 1.00 96% - 100% Excellent 1.25 94% - 95% Superior 1.50 91% - 85% High Average 2.75 77% - 79% Fair 3.00 75% - 76% Pass 4.00 70% - 74% Superior 1.50 91% - 95% Superior 1.50 91% - 95 Conditional (Midterm Only) 5.00 70% and below Failing Final Grade 5A - Failure Due To Absences 5W - Uithdrawal INC - Incomplete DRP - Dropped City of Malabon University Grade Point Equivalence Equivalence Equivalence 1.00 97% - 1.75 88% - 2.25 82% - 2.50 79% - 2.75 76% - 3.00 75% (having three subjects with this grade is a ground for expulsion) 5.00 Notable exceptions include De La Salle University & Far Eastern University & Far Eastern University of East Asia College, which follow the 1.000 - 4.000 grading system patterned after American universities. This system uses the 4.0 grade point equivalence as the highest grade, while 1.0 grade point equivalence is considered the lowest possible grade. 0.0 grade point equivalence is considered a failing mark. Polytechnic University of the Philippines -Main - Sta. Mesa Latin Honors Grade Point Equivalence is considered a failing mark. Polytechnic University of the Philippines -Main - Sta. Mesa Latin Honors Grade Point Equivalence is considered a failing mark. Polytechnic University of the Philippines -Main - Sta. Mesa Latin Honors Grade Point Equivalence is considered a failing mark. just throw money at ads and paint over your business's misgivings. Customers today have the power to talk about your business to the worldwide audience — both positively and negatively. This power also extends to your workers, who have it in their hands to heighten — or tarnish — your reputation as a good employer. So what's a good way to ensure positive conversations are happening around your brand? You measure and act upon feedback data from both customers and employees. And how can you collect that data? One way is by using 5-point Likert Scale Surveys Explore Pricing Now! Get opinions from the market with OMBEA survey platform. Easily measure, understand and improve customer experience with Likert Scale? During his thesis work at Columbia University, psychologist and educator Rensis Likert (LEE-kurt, not LIE-kurt) wanted to measure subjective psychological attitudes in a "scientific" way. In 1932, he would publish A Technique for the Measurement of Attitudes, where he described a system that did exactly that — Likert scales. Understanding Likert scales is best done through an example. Here's a questionnaire you might receive at any shop on any given day: 1. I always find the items I need at this store. Strongly Disagree Disagree Disagree Disagree Disagree Disagree Disagree Disagree Neutral Agree Strongly Agree 1 2 3 4 5 2. The items at this store are high quality. Strongly Disagree D survey is administered to two people, and they answered the following way: Person 1: Q1. Strongly agree, Q2. Neutral, Q3. Strongly Disagree, and Q3. Strongly agree, Q2. Neutral, Q3. Strongly Disagree With these answers, we can then derive a number that describes what these two customers feel about this shop. We can call this a sentiment score: Step 1: For each question on the question of question Total Strongly Disagree 1 1 1 Disagree 2 0 0 Neutral 3 0 0 Agree 4 0 0 Strongly Agree 5 1 5 Step 2: Add the totals, and divide by the total number of respondents: 1 + 0 + 0 + 5 = 6 / 2 respondents about item availability at the store. We repeat steps 1 and 2 above for question 2: Sentiment Level Numerical Value Responses Total Strongly Disagree 1 0 0 Disagree 2 1 2 Neutral 3 1 3 Agree 4 0 0 Strongly Agree 5 0 0 0 + 2 + 3 + 0 + 0 = 5 / 2 respondents = 2.5 And now for question 3: Sentiment Level Numerical Value Responses Total Strongly Disagree 1 1 1 Disagree 2 0 0 Neutral 3 0 0 Agree 4 0 0 Strongly Agree 5 1 5 1 + 0 + 0 + 5 = 6 / 2 respondents = 3 If we calculate the average of the 3 questions, we get a sentiment score for the entire questionnaire; Question 2 (2.5) + Question 2 (2.5) + Question 2 (2.5) + Question 3 (3) = 8.5 / 3 questions = 2.83 Rounding down to 2, respondents to this questionnaire; Questionnaire seems to have mildly negative attitudes towards their shopping experience at this particular store. What did we do here? Just as Rensis Likert proposed, we assigned a numerical value to shoppers' psychological attitudes towards a particular store. What did we do here? Just as Rensis Likert proposed, we assigned a numerical value to shoppers' psychological attitudes towards a particular shop. More specifically, \*\*we calculated a Likert scale (the entire questionnaire) based on three Likert items (each individual question). Structure of a Likert Scale What are the criteria that can help us differentiate Likert scales and items A Likert scale always contains 2 or more Likert items. And how should a Likert item be structured? Here's an example of a survey question that follows the canonical structure of a Likert item. I am confortable in my own home. Strongly Disagree Disagree Neutral Agree Strongly Agree 1 2 3 4 5 Now let's explore the criteria that must be met in order to be considered a Likert Item. Sentiment levels are arranged horizontally. There are many examples of vertical likert items, but a Likert item that follows the guidelines of the original 1932 publication has its items arranged horizontally. Although some concern has been raised regarding potential bias in horizontal Likert items, the effect is considered negligible. Sentiment levels are assigned a representation of value. Each sentiment level in a Likert item must be given a value to differentiate it from other sentiment levels. Put another way, it does not make sense to assign "1" to both "Agree" and "Disagree" because they don't express the same emotion. In the original conception of the Likert scale, this value representation was just a number. Lower numbers indicated negative attitudes and higher numbers indicated positive attitudes. However, this value need not be a number. Here at OMBEA, we replace numbers with smiley faces, which can be understood by the general public. Further reading: 30 Industry-Specific Customer Satisfaction Survey Questions. Sentiment levels have text-based descriptions (or graphical representations) that present logical graduation from one level to another. The sentiment levels have to be different from each other. Also, this difference is expressed through words or through images. In classical Likert scales, descriptors such as "disagree" were used to satisfy this requirement. Today, one can also use an image that best conveys the sentiment level, which could be more appropriate depending on your audience (more on that later). But there's another condition that goes beyond how you present the information. It's the difference in intensity between the emotions represented. Take this Likert item, for example: I am happy today. Strongly Disagree Disagree Neutral Agree Strongly Agree 1 2 3 4 5 It's obvious that the first two options (from left to right) define a similar level of sentiment. Thus, it breaks the "symmetry" of the Likert item. Here's another one: I am comfortable in my own home. Strongly Disagree Disagree Neutral Agree Strongly Agree?" How are likert scales useful? Likert scales are useful when you want to quantify your target audience's feelings towards an object, an idea or a phenomenon. Because the questions tend to be easy, many participants answer them, which creates an appropriate data sample. Quantifying feedback can come in handy, as you can compare against specific outcomes instead of elusive aspirations. Think about this: you're the customer experience manager for a retail store, and you're about to have a progress meeting with your boss. What key point will impress them? Showing that customer experience went up from 6.2 to 8.1 last month? Or having a feeling that more shoppers were satisfied last month based on the general level of smiles you felt people had? Now let's see how we create Likert scales. Your first 5-point Likert scale There's a few things to have in mind before creating your first Likert scale. Text-based vs smiley-based scales You can choose between describing your sentiment levels through images. Ultimately, which way you go depends on you, but consider both your audience and your context. Who is your audience? Are they 4 year olds that barely understand the difference between right and wrong? Or are they employees at a Fortune 500 company? Text-based descriptions may be misinterpreted by your audience, which leads to faulty data. Furthermore, your audience may have a different level of maturity and may not comprehend words that describe complex emotions. This is where picture-based labels come in handy. On the other hand, text-based descriptions can add more depth than smileys or any image-type descriptor. What if you had to measure readers' sentiments on whether or not your news publication was biased? Wouldn't labels such as "very much biased" or "unbiased" be better to describe the sorts of answers you're looking for? A potential pitfall to watch out for in this step is acquiescence bias. Some sectors of the population, such as the elderly and immigrants, have undergone higher levels of institutionalization that encourage high desire to please. These people will favor positive answers to certain statements, even if they do not reflect their true attitude. In such a case, it may be best to use picture-based descriptions. Now it's time to define the gradients between our sentiment levels. We previously discussed that Likert items needed to have symmetry. Your sentiment levels should present a gradual progression from negative opinions to positive opinions. However, how smooth you want to make that progression is up to you. For example, should you include "very likely" and "very unlikely" at the edges of your sentiment levels? There is evidence to support that you should make your scales as moderate as possible. To avoid negative social labels, or to fall through the cracks of what is considered normal, respondents will gravitate towards the more neutral responses even if their attitudes are best reflected by the so-called "extremist" answer choices. This is an instance of what is called social desirability bias. Is 5-point right? Now you've decided between text or pictures, and have clarified the progression your sentiment levels? The more sentiment levels you provide, the wider array of opinions you will get. If what you are trying to measure is a complex operation or service such as store experience or customer engagement, then you would probably benefit from adding as many ways for users to express their opinions as possible. If however, you're seeking to measure users' attitudes to bathroom cleanliness, then perhaps a smaller array of opinions suffices. Adding more sentiment levels also avoid respondents from congregating in the middle options of your Likert scale. When presented with sentiment levels that don't exactly describe their attitudes, respondents are more likely to indicate a middle option than leave the item in blank. By adding more possible answers, you increase the chances of capturing their true attitudes, avoiding distortions in data. However, choosing more items has a trade-off. In today's world, people have limited attention spans and free space in their memory. Studies indicate that our attention spans and free space in their memory. items. When evaluating possible sentiment levels, our mind can only consider seven of these at a time, which means that respondents have to invest significant time in recalling possible choices. The evidence seems to indicate that five-point Likert scales ensure respondents won't lose interest. Analyzing the different answer choices will also be easier for respondents, eliminating the urge to select middle options or leave items in blank. Furthermore, five sentiment levels provides a reasonable array of opinions that provide a rich understanding of attitudes towards the object or phenomenon you wish to evaluate. To have, or not to have, a neutral option Is it worth having a neutral button? That is up to you to decide. On the one hand, having a neutral button allows you to capture the sentiments of those respondents that truly feel neutral about the object or phenomenon you're evaluating. However, providing a neutral option increases centrality bias, where respondents will gravitate towards central options when faced with socially unacceptable extremist options, or if their true sentiment isn't in the Likert item. However, not adding a neutral button brings its drawbacks. Not having a neutral button forces respondents to choose an answer, essentially forcing them to lie about their true attitudes when they might just feel neutral about it. In this case, they'll optimize their answer to what they think the survey administrator wants to hear, which further contaminates the final data derived. Advanced Likert Scale Surveys - Explore Pricing Now! Get opinions from the market with OMBEA survey platform. Easily measure, understand and improve customer experience with Likert scale questions across the entire OMNI-channel.

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